NON PROFIT ORGANIZATION / NGO
A healthcare nonprofit implemented Paradiso LMS as a complete solution for imparting training to their healthcare staff.

CLIENT'S REQUIREMENT

- Full implementation of two hosted Paradiso LMS systems.
- They wanted their end users to take up compliance and other mandatory healthcare training at the right time, while maintaining their certifications.
- The client wanted to get Paradiso LMS white labelled to suit their company's corporate image.
- SSO for granting access to their students from the client's main site via Single Sign On.
- Comprehensive reporting coupled with advanced analytics.
- Coordinating training for teams located in different geographic areas.
- Imparting role-based learning based on users divided into teams, level of caregiver, location or other learner characteristics.

CHALLENGES FACED

Errors associated with coordinating changes in multiple platforms, differing in functionality.

Requirements for specific plugin implementations such as grade books, course display and even authorization plugin for Single Sign On. All required to be managed carefully on the adaptations to the two different LMS according to the purpose of each.

Configuring Paradiso LMS on the hosted servers according to client's elearning content and restructuring of course content as SCORM files in order to effectively package large files and course content into a functional activity or group of resources.

WHAT WE DID?

We configured two hosted servers with optimal performance capabilities and backups while syncing their settings to the two Paradiso LMS platforms including a development environment for each.

Theme implementation and plugins required were customized according to each LMS requirements. Paradiso Solutions organized the code in a way that it would allow for version tracking and the changes belonging to each specific LMS.

Our company worked closely with client's internal tech team in order to successfully implement Single Sign On as agreed on a variety of access requisites.

All other tasks including but not limited to server migration and backup, appearance customization, theme design, restructuring content and verifying reports were successfully completed.

IMPACT & RESULT

The non profit experienced improved patient care due to effective staff training. All the newer / modified training material got deployed faster and made available to the geographically diverse workforce. It was seen that training delivered via elearning platform enhanced retention of information by 25 to 60%.

The LMS also helped healthcare non profit to reduce the logistic costs associated with traveling, food, accommodation of special trainers, and that for making extra classrooms available. With our LMS, the non profit experienced dramatic cost savings by an average of 50-60%.

Implementing an LMS made tracking progress of employee training easier. An LMS with advanced tracking and dashboard functionalities not just made tracking employee progress easier but also the part of certification management became easier.