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## Transforming a Leading Commodity Exchange's Employee Training





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## About the Client

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A premier commodity derivatives exchange in India, renowned for its state-of-the-art platform that facilitates online trading of commodity derivatives. This exchange has provided participants in the commodity ecosystem a robust framework for price discovery and risk management, operating under the regulatory framework of the Securities and Exchange Board of India (SEBI).

# Challenges

## **Manual Training:**

Training processes were conducted manually, leading to inefficiencies and inconsistencies.

## **Outdated LMS:**

The existing LMS had basic features, lacked the capacity for upgrades, and could not meet the growing needs of the client.

## **On-Premise Requirement:**

The client needed an LMS that could be hosted on their premises to comply with internal security and regulatory requirements.

## **No Existing Training Courses:**

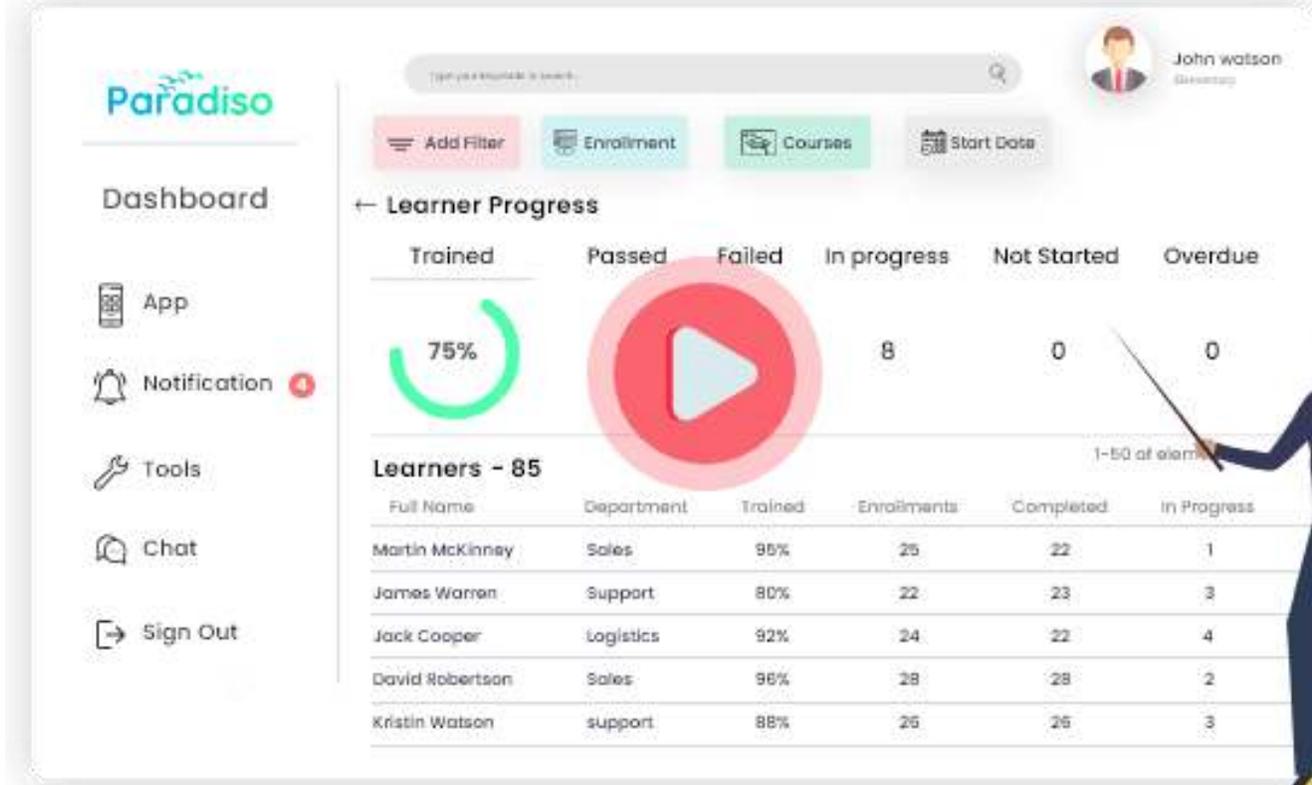
There were no available courses for employee training, necessitating the creation of new, relevant training content.

## **Limited Scalability:**

The basic LMS could not support expansion or integration with modern tools, leading to isolated and inefficient training sessions.

# Solutions

- **Advanced LMS with 500 Users:** We implemented a robust LMS tailored to handle the training needs of 500 users, equipped with advanced features for seamless training and development.



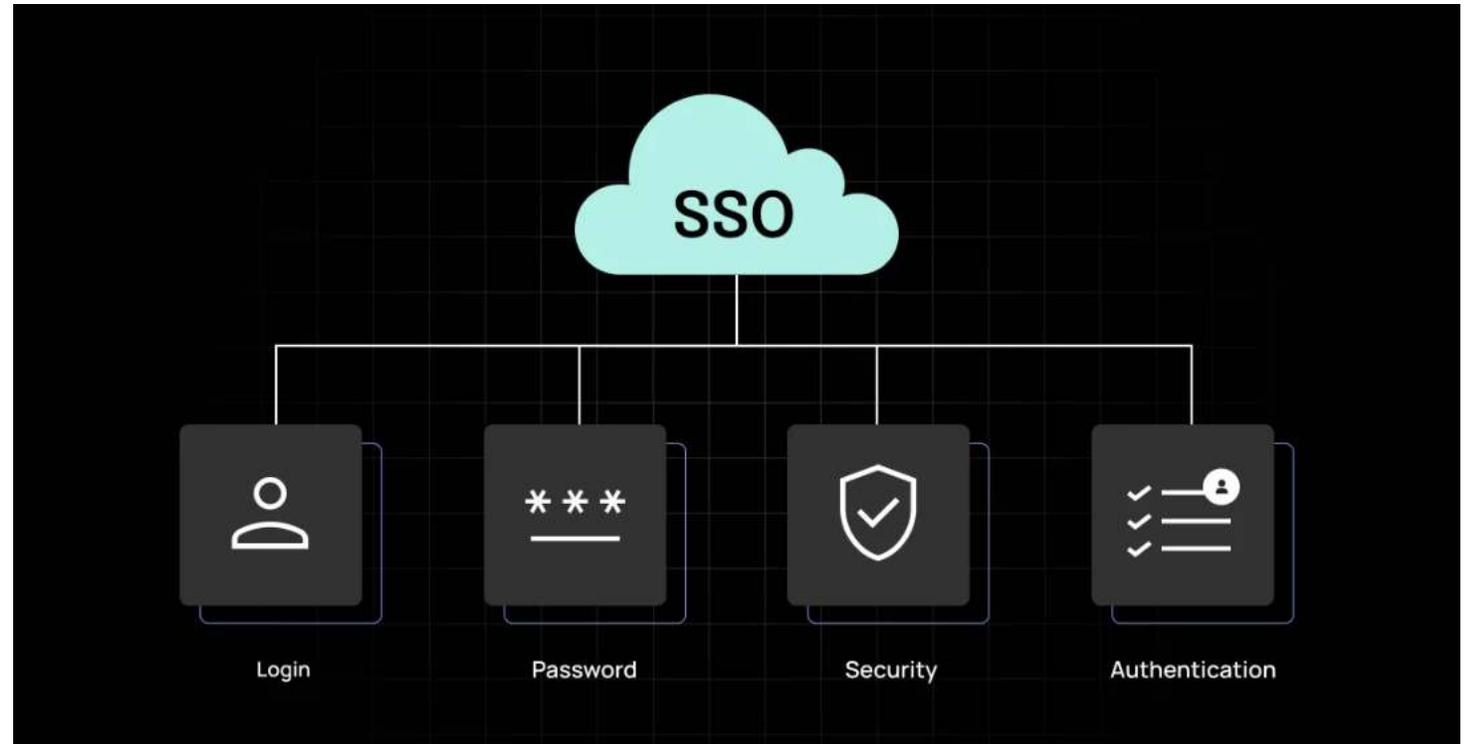
The screenshot displays the Paradise LMS dashboard. The top navigation bar includes the Paradise logo, a search bar, and a user profile for John Watson. Below the navigation bar are buttons for 'Add Filter', 'Enrollment', 'Courses', and 'Start Date'. The main content area is titled 'Learner Progress' and features a progress gauge showing 75% completion. A large red play button is overlaid on the gauge. To the right of the gauge are statistics for 'In progress' (8), 'Not Started' (0), and 'Overdue' (0). Below these statistics is a table titled 'Learners - 85' with columns for Full Name, Department, Trained, Enrollments, Completed, and In Progress. A woman in a blue suit is standing next to the dashboard, pointing at the 'In progress' statistic.

Full Name	Department	Trained	Enrollments	Completed	In Progress
Martin McKinney	Sales	95%	25	22	1
James Warren	Support	80%	22	23	3
Jack Cooper	Logistics	92%	24	22	4
David Robertson	Sales	96%	28	28	2
Kristin Watson	Support	88%	25	25	3

# Solutions

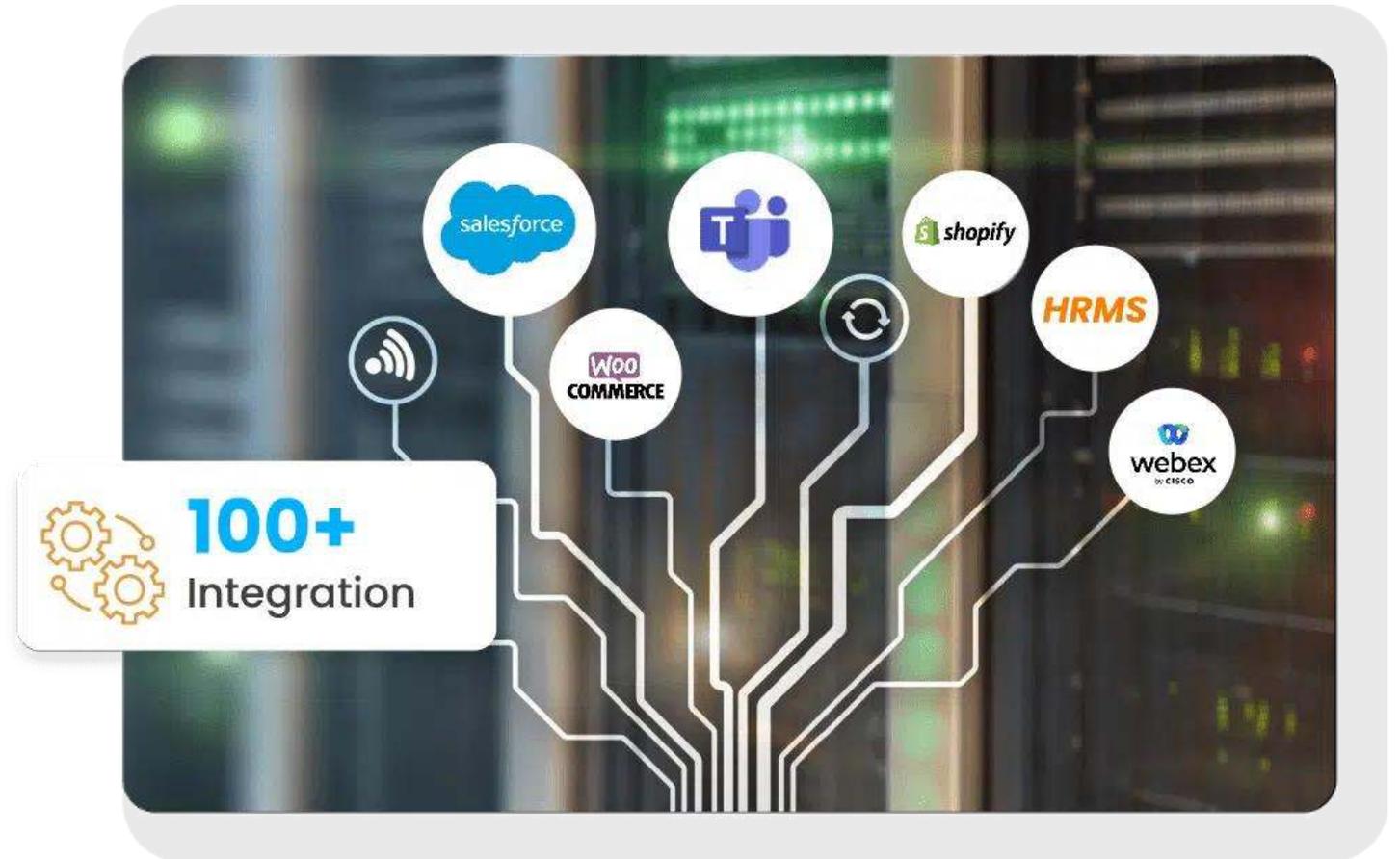
## Single sign on:

The LMS was integrated with the client's existing LDAP (Lightweight Directory Access Protocol) for Single Sign-On (SSO), ensuring secure and easy access for users.



# Solutions

**Teams Integration:** Integration with Microsoft Teams was provided to facilitate collaboration and communication within the training environment.



# Solutions

- **Custom content development:**  
Paradiso Solutions developed 18 custom courses with interactive elements to engage employees, enhance learning outcomes, and ensure knowledge retention. These courses covered essential topics for employee onboarding and continuous development.



# Results and Impacts

- **Training Efficiency Increased by 50%:** The transition from manual training to an automated LMS streamlined the training process, reducing administrative overhead.
- **User Experience Improved by 40%:** LDAP integration and SSO simplified user access, while Teams integration enhanced collaboration and communication among employees.
- **Training Content Coverage Expanded by 60%:** The availability of 18 custom interactive courses ensured comprehensive and engaging training tailored to employees' needs.
- **Scalability Enhanced by 70%:** The advanced LMS provided by Paradiso Solutions allowed the client to scale its training programs seamlessly, accommodating future growth and integration with new technologies.
- **Compliance and Security:** Hosting the LMS on-premise ensured compliance with internal security protocols and regulatory requirements, providing peace of mind to the client's management.

# Thank You



## Call Us Now:



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